

Bytescribe Dongle Installation Instructions



Before connecting your USB dongle to a USB port on your computer, you must first load the Bytescribe software. The dongle drivers are included in the software.

Installation instructions:

- 1) Load the Bytescribe software
- 2) Plug the dongle into the USB port and leave it there.
Removing the dongle removes the registration.
- 3) If “Found New Hardware Wizard” appears then click “Install the software automatically (Recommended).”
Click “No” if it asks you to update Windows.
- 4) Restart your computer.
- 5) If “Found New Hardware” appears after the restart then follow the directions in #3.

How can I tell if the Bytescribe software is registered by my USB dongle?

Open the Bytescribe program and click **Help | About**. One of the lines of information should say “PSN” and then have a number. If you have that line, the software is registered with the dongle.

What is a dongle and what does it do?

A USB Dongle (or just Dongle) is a small plastic piece that plugs into a USB slot on a computer. The Dongle contains the registration information for your Bytescribe software.

As long as the Dongle stays plugged into a computer, the software is registered. If the Dongle is unplugged from a computer, the software becomes unregistered and cannot be used on that computer until the Dongle is reinserted.

If I have a Dongle, can I use a Product Serial Number to register?

The Product Serial Number that is issued with a Dongle purchase cannot be used to register your software. It is for support purposes only and has been disabled for registration.

I’ve lost my Dongle. Can I get a replacement?

Because the Dongle *is* the license, the only way to receive a new Dongle is to purchase a new license and Dongle.

How do I use the software on more than one computer using the Dongle?

To use your software on more than one computer (for example, a desktop and laptop), just install the software and Dongle drivers on both computers. Keep the Dongle itself plugged into the computer you need to use. When you need to switch computers, take the Dongle out of the first computer and insert it into the other computer. *Please note:* You can only use the Dongle on one computer at a time. The Dongle must be inserted into a computer in order to use the software.

For more Dongle FAQs visit us at:

http://www.bytescribe.com/faqs_dongles.htm